

JOB DESCRIPTION



Job Title: Project Coordinator, WASH
Department: Department of Disease Control
Faculty/Professional Service: Infectious and Tropical Diseases
Location: LSHTM, Keppel Street London
Reports to: Programme Manager, WASH
Full Time/Part Time/Casual: Full-time
Grade: Grade 5
Overall Purpose of the job: Overall Purpose of the job <p>The post-holder will be responsible for coordinating a portfolio of research projects which focus on water, hygiene and sanitation in low- and middle-income countries. The Project Coordinator will provide efficient administrative, logistical and financial support from set up to closure. The Project Coordinator will develop a good understanding of the funder terms and conditions for the project(s) providing sound advice and ensuring compliance to these and the school policies and procedures, including the Financial Regulations. The post-holder will be a member of the department administration team and work closely with colleagues at LSHTM, external overseas stakeholders and be accountable to the Principal Investigators within the department.</p> <p>The role holder will be expected to:</p> <p>Project coordination</p> <ul style="list-style-type: none">• Oversee all non-scientific aspects of the project/ projects in the portfolio; including organising travel, visas, reimbursement of expenses, arranging project meetings, workshops and conference calls, ordering stationery, supplies and shipment overseas.• Prepare and collate material for research grant applications; creating RCP costings, completing funders' web-based forms and ensuring that applications are submitted according to the funding regulations.• Identify funding opportunities for future research, and advise on internal and external guidelines and requirements.• Develop and maintain information management systems for appropriate administration of the project(s); contributing to the strategic trajectory of projects and sustainability beyond the current grant lifecycle• Receive, understand and convey complex information that needs careful explanation/interpretation to project team members, Professional Services, funders and overseas collaborators.• Identify or anticipate problems that may arise within the areas of administration/financial management and develop innovative and workable solutions; escalating when appropriate• Act as a point of contact for funders in relation to the administration of projects where sub-contracts are held in the UK or overseas.• Coordinate, and participate in, leadership team meetings and conference calls and assist with the arrangement of occasional large-scale meetings/conferences. <p>Finance</p>

- Proactively manage the project budget(s), which may include budgets over a million pounds, maintaining accurate financial records, drafting budget justifications, budget re-profiles, uplifts and extensions.
- Take independent decisions on budget, expenditure and staff funding using own knowledge in conjunction with written guidelines/checklists and templates.
- Understand and adhere to the school Financial Regulations and funder regulations.
- Assist Research Operations with the establishment of sub-contracts with partner organisations, advising on reporting/ invoicing requirements and audits.
- Review financial reports submitted by sub-contractors/collaborators to ensure the expenditure is in line with the budget and funding regulations, keeping own records of budget vs expenditure for each collaborator.
- Provide financial management reports to the Principal Investigator, and advice on direction of spending and allocation of resources, including budget forecasting, interpreting trends/patterns and making predictions.
- Collate and submit evidence of expenditure, such as copies of invoices, receipts and timesheets, to funding organisations and auditors.
- Work with Research Operations to complete detailed financial reports for submission to funding organisations, collating and submitting evidence of expenditure as appropriate and ensuring these are delivered on time.

Human Resources

- Assist in the recruitment process for new staff members including drafting job descriptions and HERA job evaluations, arranging interviews and participating in short-listing/interview panels as appropriate.
- Pro-actively monitor staffing on projects, through staff forecasting and advise the Principal Investigator when funding shortfalls arise and work together to achieve a solution.
- Prepare Payroll Variation Forms (PVFs) to extend staff contracts and change funding or full time equivalent (FTE).
- Assist in the induction and training and of new staff or temporary administrative staff within the team.
- Support staff based overseas to operate effectively and in compliance with the school's human resources and financial policies and procedures.

Communication

- Maintain webpages, including updating project and output/work package information and other communications materials.
- Respond to requests from the school press office and other sources regarding press and other enquires.
- Contribute to drafting written non-scientific elements of annual reports, other documentation relating to the research project and communication, promotion and dissemination documents; such as newsletters.
- Keep an up-to-date list of staff publications and make researchers aware of open access publishing requirements.

Other

- Work as part of a team and show awareness and consideration of other administrative roles in the department, covering periods of absence of others in the team.
- Take responsibility for additional tasks and projects where there is capacity.
- Adhere to Faculty and School policy and procedures at all times.
- Demonstrate continuous professional development by acquiring relevant skills and competencies e.g. keeping up to date with changes in procedures/regulations, attending relevant training.
- Contribute to general activities of the Department and School that help to promote the objectives of the school.

This list is not exhaustive and the post-holder will be expected to carry out duties in line with these responsibilities.

General Information

The London School of Hygiene & Tropical Medicine (LSHTM) is one of the world's leading public health universities.

Our mission is to improve health and health equity in the UK and worldwide; working in partnership to achieve excellence in public and global health research, education and translation of knowledge into policy and practice.

Staff and students are committed to helping create a more healthy, sustainable and equitable world for everyone, because we believe our shared future depends on our shared health.

We embrace and value the diversity of our staff and student population and seek to promote equity, diversity and inclusion as essential elements in contribution to improving health worldwide. We believe that when people feel respected and included, they can be more creative, successful, and happier at work. While we have more work to do, we are committed to building an inclusive workplace, a community that everyone feels a part of, which is safe, respectful, supportive and enables all to reach their full potential.

To find out more please visit our [Introducing LSHTM page](#).

Our Values

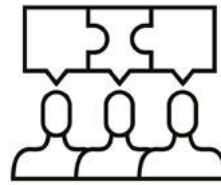
Our values establish how we aspire to achieve our mission both now and in the future - demonstrating what it means to work and study at LSHTM. Please visit our [LSHTM Values page](#) for further information.



**Act with
integrity**



**Embrace
difference**



**Work
together**



**Create
impact**

FACULTY/DEPARTMENT INFORMATION

Faculty of Infectious and Tropical Diseases

The vision of the Faculty of Infectious and Tropical Diseases is to deliver outstanding contributions to reduce the evolving disease burden related to infections and global health inequity. The range of disciplines represented is broad, including all laboratory-based research at LSHTM's London campus, and encompassing a "bench to boardroom" portfolio with research approaches from fundamental biology through clinical research to impact on policy and practice. It is headed by Alison Grant, who is Professor of International Health. The spectrum of diseases studied is wide; our main research interests include vector-borne diseases especially malaria; respiratory diseases including tuberculosis and bacterial pneumonia; enteric infections; HIV and other sexually transmitted infections; neglected tropical diseases including trachoma, leishmaniasis, schistosomiasis and trypanosomiasis; vaccine development and evaluation; and the prevention of blindness. The Faculty is organised into three research departments comprising: Clinical Research, Disease Control, and Infection Biology. Interdisciplinary research is a major strength, and we encourage collaboration between scientists in different research areas. The Faculty has close links with colleagues and collaborators in more than 100 countries. Our teaching programme includes MSc courses which are module in structure, both intensive taught in London and by distance learning; a variety of short courses and an [active doctoral programme](#) (PhD and DrPH). For further information on the Faculty see [here](#).

Department of Disease Control (Head: Professor Mary Cameron)

The Department of Disease Control is a multidisciplinary, cross-cutting department, operating in a global context and committed to excellence in research, innovation, learning and engagement. We have an outstanding reputation for internationally competitive research and teaching excellence, with demonstrable impact in the control of diseases, worldwide. Our diverse scientific staff comprises entomologists, epidemiologists, mathematical modellers, geographers, public health engineers, hygiene specialists, social scientists, engineers, statisticians and clinical scientists. We also have a strong team of project administrators, coordinators, managers, and communication specialists, who provide expert support to our research programmes in the UK and overseas. We are a highly collaborative Department, with extensive partnerships and collaborations with researchers from many countries and organisations around the world, as well as internally, with multiple School Departments. Our work cuts across several School Centres such as the Vaccine Centre, the Malaria Centre, Centre for Evaluation and the MARCH Centre.

Our staff play influential roles as consultants and key advisors to organisations including the WHO, CDC, Malaria Consortium, Public Health England, Department of Health, DFID, Bill and Melinda Gates Foundation, the Royal Society, Research Councils, Academy of Medical Sciences, the World Bank, Governments and private sector manufacturers and innovators, amongst many others. Our range of expertise provides us with an impressive set of tools for addressing the control of diseases that are insect-borne, water-borne or associated with poor hygiene – mostly in low- and middle-income countries. Much of our research is directed at current health policy issues and addressing gaps between policy and practice.

Teaching

LSHTM offers 20 one year full-time taught programmes leading to the Master of Science (MSc) degree of the University of London and the Diploma of the London School of Hygiene and Tropical Medicine (DLSHTM). The Faculty of Infectious and Tropical Diseases runs or contributes substantially to nine of these MSc programmes. In addition, the Faculty is responsible for the three-month Professional Diploma in Tropical Medicine and Hygiene and the Professional Diploma in Tropical Nursing. The Faculty also offers a range of specialist short courses lasting usually one or two weeks. LSHTM offers a further six MSc programmes by Distance Learning, with the Faculty responsible for the MSc Infectious Diseases.

Research Training

The School offers two doctoral training programmes. The MPhil/PhD degrees are designed for those who wish to go on to a full time research career. The DrPH is directed towards those who expect their careers to be more in the practice of public health.

Main Duties and Responsibilities

Communications

- Receive, understand and convey complex information that needs careful explanation/interpretation to project team members, Professional Services, funders and overseas collaborators.
- Liaise with Research Operations, Human Resources, Procurement and other Professional Service Departments to deal with queries and resolve issues.
- Liaise with funders, in regards to application submissions and projects.
- Take an active role and represent the project/department at both internal and external meetings.
- Draft agendas, supporting papers and take minutes for leadership team conference calls and other meetings, ensuring action points are followed up.
- Respond to requests from the school press office and other sources regarding press and other enquires.
- Maintain webpages, including updating project and output/work package information and other communications materials.
- Contribute to drafting written non-scientific elements of annual reports, other documentation relating to the research project and communication, promotion and dissemination documents; such as newsletters.

Teamwork and Motivation

- Develop and maintain good working relationships with school staff, funding organisations and suppliers, liaising on financial, contractual and administrative issues.
- Establish relationships and ensure effective communication with collaborators, whom may be based overseas.
- Provide advice and guidance on the administrative and financial aspects of the project to project team members and collaborators and ensure they know what is expected of them and when.
- Provide cover for team members as appropriate and take on additional projects when there is capacity.

Liaison and Networking

- Help develop and maintain internal and external research networks and develop a knowledge of the project stakeholders.
- Liaise and build relationships with project staff at the school and at collaborating institutions.
- Respond to requests and provide project information as required, to Principal Investigator's, department staff and Research Operations.
- Liaise and build good relationships with staff in Professional Services Departments, including HR, Finance and Research Operations.
- Support staff based overseas to operate effectively and in compliance with the school's human resources and financial policies and procedures.

Service Delivery

- Provide administrative and logistical support to the project(s) as required, to include: organising travel, visas and the reimbursement of expenses, arranging project meetings, workshops and conference calls, ordering stationery and supplies.
- Proactively manage the project budget(s), which may include budgets over a million pounds, maintaining accurate financial records, drafting budget justifications, budget re-profiles, uplifts and extensions.
- Understand and adhere to the school Financial Regulations and funder regulations.
- Arrange for the transfer of payments to collaborators and manage payments against an approved payment profile.
- Obtain quotes from suppliers, processing orders and coordinating shipment of equipment, laboratory consumables and other supplies to overseas sites, including liaison with recipient, procurement and courier companies.
- Prepare and collate material for research grant applications; creating RCP costings, completing funders' web-based forms and ensuring that applications are submitted according to the regulations of the funder and LSHTM.
- Working knowledge of funder terms and conditions and Full Economic Costing (FEC) methodology.
- Adhere to school policies and processes e.g. recruitment, RCP financial costing tool, Agresso financial monitoring tool, change of funding etc.
- Act as the primary point of contact for the project(s) for staff, students, visitors, collaborators etc. responding promptly to requests or referring as appropriate.
- Provide team members with up-to-date information on activities, including progress against deadlines.
- Be proactive and meet agreed outcomes e.g. organising meetings, updating project information/guidance etc.

Decision Making

- Take independent decisions using own knowledge in conjunction with written guidelines/checklists and templates.
- Provide guidance to the Principal Investigator and project team on matters relating to project finance, administration, logistics etc.
- Respond to financial queries from funders and collaborators on behalf of the Principal Investigator and in liaison with Research Operations.
- Take a lead in meeting on topics relating to finance and administration (as appropriate).
- Make decisions relating to budget and expenditure, including staff funding.
- Make a contribution to collaborative decisions about project-related matters thorough active participation in project meetings and discussions with the Principal Investigator and team members.
- Contribute to strategic/management decisions.

Planning and Organising

- Contribute to the strategic trajectory of projects; discussing budgetary, staffing, space and supplies issues and the sustainability beyond the current grant lifecycle.
- Plan, prioritise and organise own work/resources to achieve agreed objectives.
- Assess each task for urgency/importance and create a work-plan.
- Develop and maintain information management systems for appropriate administration of the project(s).

- Planning and providing proactive support for meetings and/or events booking rooms/travel/accommodation, including preparing papers, taking and writing up.

Initiative and Problem Solving

- Identify or anticipate problems that may arise within the areas of administration/financial management and develop innovative and workable solutions.
- Regularly be expected to solve standard problems by following set procedures/guidelines, for example, responding to queries from the Principal Investigator, team members, collaborators and Professional Services.
- Determine when appropriate to escalate issues to the Department Manager, the Principal Investigator or someone with specialist knowledge.
- Occasionally be expected to use initiative and creativity to identify and solve more unusual problems; interpreting school and funder policies and procedures and assessing the consequences of various courses of action.
- Identify funding opportunities for future research, advise on internal and external guidelines and how cost recovery can be maximised.

Analysis and Research

- Accurate entry of data/information e.g. research data spreadsheets, staff funding and requisitions.
- Provide financial management reports to the Principal Investigator, and advise on direction of spending and allocation of resources, including budget forecasting.
- Providing detailed analysis of income and expenditure, interpreting trends/patterns and making predictions.
- Pro-actively monitor staffing on projects, through staff forecasting and advise the Principal Investigator when funding shortfalls arise and work together to achieve a solution.
- Collate and submit evidence of expenditure, such as copies of invoices, receipts and timesheets, to funding organisations and auditors.
- Assist with drafting and re-profiling budgets in the region of several million pounds.
- Draft budget justifications for requests for funding, budget re-profiles, uplifts and extensions.
- Review financial reports submitted by sub-contractors/collaborators to ensure the expenditure is in line with the budget and funding regulations, keeping own records of budget vs expenditure for each collaborator.
- Work with Research Operations to complete detailed financial reports for submission to funding organisations, collating and submitting evidence of expenditure as appropriate and ensuring these are delivered on time.
- Locate specific articles/books/information as requested by the Principal Investigator e.g. library/intranet searches.

Additional Information

- Project administrators are expected to work as part of a team and show awareness of other administrative roles in the Department. This will include covering periods of absence of others in the team, including cover for the Programme Manager.

- Adhere to Faculty and School policy and procedures at all times.
- Demonstrate continuous professional development by acquiring relevant skills and competencies e.g. keeping up to date with changes in procedures/regulations, attending relevant training.
- Contribute to general activities of the Department and School that help to promote the objectives of the school.

Generic duties and responsibilities of all LSHTM employees

This job description reflects the present requirements of the post but may be altered at any time in the future as duties and responsibilities change and/or develop providing there is consultation with the post-holder.

The post-holder will carry out any other duties, tasks or responsibilities as reasonably requested by the line manager, Dean of Faculty, Head of Department or Head of Professional Service.

The post holder will be responsible and accountable for ensuring all LSHTM policies, procedures, regulations and employment legislative requirements are adhered to including equality and diversity and health and safety.

This job description is not a definitive or exhaustive list of responsibilities but identifies the key responsibilities and tasks of the post holder. The specific objectives of the post holder will be subject to review as part of the individual Performance and Development Review (PDR).

PERSON SPECIFICATION

This form lists the essential and desirable requirements needed by the post holder to be able to perform the job effectively.

Applicants will be shortlisted solely on the extent to which they meet these requirements.

Competency	Evidence	E/D
Education, Qualifications and Training	<ul style="list-style-type: none"> • Higher education to degree level or equivalent or substantial relevant experience. • Evidence of continuous professional development including internal or external training and development programmes. 	<p>E</p> <p>D</p>
Experience	<ul style="list-style-type: none"> • Substantial relevant experience of providing proactive administrative/financial support for research projects in Higher Education (or similar environment) and working closely with academic staff members. • Proven ability to manage own workload, organising and prioritising tasks to meet deadlines. • Proven ability to monitor a budget and prepare accurate costings, projections and reports. • Excellent relevant IT skills (e.g. MS Word and Excel) and willingness to learn new software packages. 	<p>E</p> <p>E</p> <p>E</p> <p>E</p>
Knowledge	<ul style="list-style-type: none"> • An understanding of academic research and funding within higher education. • Financially literate with sound knowledge of budgeting and resource management principles. 	<p>E</p> <p>E</p>
General	<ul style="list-style-type: none"> • Applicants must demonstrate excellent interpersonal skill and a strong commitment to establish and maintain 	<p>E</p>

	<p>effective working relationships, promoting inclusivity, equality, and diversity, and possess the ability to effectively engage with individuals from diverse backgrounds.</p> <ul style="list-style-type: none"> • A collaborative and flexible approach with evidence of ability to work independently and as part of a team. • Proven ability to use initiative and judgement to solve problems and to suggest ways of working more efficiently or effectively. 	<p>E</p> <p>D</p> <p>E</p>
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E-Essential: Requirement without which the job could not be done

D-Desirable: Requirements that would enable the candidate to perform the job well

Date compiled: Nov 2024

Salary and Conditions of Appointment

The post is fixed term until 28 February 2026 and full-time 35 hours per week, 1.0 FTE. The post is funded by the Bill and Melinda Gates Foundation, RGHI, FCDO and is available from 17 February 2025. The salary will be on the Professional Services Grade 5 salary scale in the range £39,182 - £44,847 per annum (inclusive of London Weighting).

The post will be subject to the LSHTM terms and conditions of service. Annual leave entitlement is 30 working days per year, pro rata for part time staff. In addition to this there are discretionary "Wellbeing Days." Membership of the Pension Scheme is available.

LSHTM has a Hybrid Working Framework, which alongside agreed service requirements, enables teams to work more flexibly (if the role allows), promoting a greater wellbeing and work/life balance.

Application Process

Applications should be made on-line via our [jobs website](#). Applications should also include the names and email contacts of 2 referees who can be contacted immediately if appointed. Online applications will be accepted by the automated system until 10pm of the closing date. We regret that late applications cannot be accepted. Any queries regarding the application process may be addressed to jobs@lshtm.ac.uk.

The supporting statement section should set out how your qualifications, experience and training meet each of the selection criteria. Please provide one or more paragraphs addressing each criterion. The supporting statement is an essential part of the selection process and thus a failure to provide this information will mean that the application will not be considered. An answer to any of the criteria such as "Please see attached CV", "Yes" or "No" will not be considered acceptable and will not be scored.

Please note that if you are shortlisted and are unable to attend on the interview date it may not be possible to offer you an alternative date.

Asylum and Immigration Statement

LSHTM will comply with current UKVI legislation, which requires all employees to provide documentary evidence of their legal right to work in this country prior to commencing employment. Candidates will be required to email a copy of their passport (and visa if applicable) to HR prior to their interview and if appointed will be asked to bring the original documents in to be copied and verified before their start date.

Applications from candidates who require sponsorship to work in the UK will be considered alongside other applications. Applicants who do not currently have the right to work in the UK will have to satisfy UK Visas & Immigration regulations before they can be appointed.

Further information about Sponsorship and eligibility to work in the UK, can be found on the [government immigration rules page](#).

